



# Rides Guide & Information for Guests with Disabilities



For Park Information Call  
800-831-4FUN or  
visit [silverdollarcity.com](http://silverdollarcity.com)

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# Welcome To Our City!



Our goal at Silver Dollar City and Celebration City is to *Create Memories Worth Repeating™* for every member of the family. This brochure is designed to assist you in planning your day at our park.

Park maps are available at the turnstile entrances and include a picture layout of the parks, show schedules and park service information.

To maintain our parks' friendly atmosphere, we ask that all guests be courteous to other visitors and our citizens. Please abide by all safety information posted throughout the park and instructions provided by our staff.

Thank you and enjoy your visit!

## DISABLED PARKING

Parking for guests with disabilities and van accessible spaces are available at both parks. All vehicles using a marked disabled parking space must have a government-issued license plate or displayed disabled parking tags.

**Silver Dollar City:** Disabled parking is located in Lot A. Follow the signage and instruction of the parking lot attendants. Disabled parking is utilized on a first-come, first-served basis. When disabled parking is full, guests will be directed to park in other guest parking lots. Conveyances will be provided to and from these lots as needed. A Guest Drop Off area is also available for vehicles directed to park in other guest parking lots.

**Celebration City:** Disabled parking is located in the main guest parking lot, on both sides of the entrance. Follow the signage to the Disabled & Preferred Parking section. The Guest Drop Off area is located near the main entrance in the Disabled & Preferred Parking section.

## TRANSPORTATION TO THE FRONT GATE

Conveyance stops are located in most parking lots or within walking distance at Silver Dollar City. Service animals are allowed on conveyances provided they meet the guidelines in this brochure.

## TICKETS

Tickets may be purchased ahead of time by visiting [silverdollarcity.com](http://silverdollarcity.com) or by calling 800-831-4FUN. Tickets and season passes are also available at the Front Gate. Disabled accessible ticket windows are located at Guest Services in each park.

# Guest Services and Park Amenities

## GUEST SERVICES

Guests Services is located at the entrance of both parks. The staff at Guest Services provides a variety of services and additional information on the services and amenities available at the park.

## WHEELCHAIR AND ECV RENTAL

Wheelchairs and Electric Convenience Vehicles (ECVs) are available for rent at both parks. The rental booths are located inside the parks just past the turnstiles. A limited number of reservations are taken by calling 417-338-8037 (Silver Dollar City) or 417-266-7333 (Celebration City), during operating hours.

All guests using Wheelchairs and ECVs must have a valid Driver's License and be at least 16 years of age, follow park rules, the manufacturer's guidelines and instructions given to the guest during the rental transaction. Only one guest per ECV or wheelchair is permitted.

Please Note: Due to terrain of the parks, some hill and valley pathways may be difficult for guests using wheelchairs or ECVs. Guests using these devices should follow the designated pathways outlined in the park maps and instructions given at the time of rental.

## SAFETY AND FIRST AID

The Safety and First Aid Office is located behind Brown's Candy at Silver Dollar City and next to the Celebration Theater at Celebration City. The offices are staffed with state certified EMTs and Paramedics. If you have an emergency, please contact any park citizen and he/she will notify Safety and First Aid to respond to you.

Guests bringing medications that must remain cool and/or extra oxygen bottles may leave these items at First Aid. Please clearly label medications and other personal belongings with your name, address, and phone number. An ID may be required to retrieve the items.

## SERVICE ANIMALS

Only certified service animals may be admitted on park. Animals must be under the owner's control at all times and on a harness or leash. Owners are responsible for cleaning and disposing of animal waste. Service animals are not permitted on and must remain outside the perimeter of all rides, except the following attractions at Silver Dollar City: Frisco Silver Dollar Line, Geysers Gulch and the Swinging Bridge. Park staff may not take responsibility for or provide care to any service animal. Documentation may be requested for service animals.

## THEATERS

All indoor theaters have access entrances for guests with disabilities. Please refer to the show schedule available at the Front Gate for show times. Seating is limited and is filled on a first-come, first-served basis. Due to state fire codes, wheelchairs, ECVs, strollers and other such devices may not be parked in the aisles.

All outdoor theaters are disabled accessible. All safety guidelines and fire codes for indoor theaters also apply to outdoor venues. If you have any questions or require assistance, please notify an usher or technician.

## SHOPS AND RESTAURANTS

Please ask any employee if you need assistance at any time or have special dietary needs.

## GAMES

All games in the Grand Exposition (Silver Dollar City) and the Electric Boardwalk (Celebration City) are accessible to guests with disabilities with the exception of The Guessing Game. All games require an additional fee and are not included in your park admission.

## Guidelines Applicable to All Attractions

Each of our ride experiences is uniquely different. Ride admission safety requirements are determined by the ride dynamics, the restraint system used and recommendations made by the ride manufacturer. Ride information and restrictions (such as height, health, size and age) are posted at each ride location to assist you in deciding whether or not to ride based on your knowledge and ability.

**We encourage you to watch the attraction when possible prior to choosing to ride. If in doubt, we recommend you do not ride.**

1. Riders must **read and observe ALL** ride postings and instructions to include Rider Responsibilities for the State of Missouri.
2. All guests are required to meet minimum height and ride requirements, regardless of ability. All ride requirements are strictly enforced. The park reserves the right to refuse ride boarding to anyone who is unable to ride safely.
3. All guests are required to be restrained on applicable attractions. All restraint systems on the ride must be utilized and positioned properly. ***Neither ride personnel nor guests may use excessive force to secure a restraint system.***
4. All guests must be able to exit the ride safely should a shutdown occur. Guests who need additional assistance should be accompanied by a companion.
5. Loose articles (including cell phones and cameras) must be removed prior to riding. For safety reasons and in consideration for guests waiting in line, items lost inside a ride perimeter cannot be retrieved until park closing.
6. Glass, food and drinks are not permitted on any ride except the Frisco Silver Dollar Line. Shirt and shoes are required on all rides.

## LARGE OR TALL GUESTS

Larger or taller guests (including guests who weigh more than 215 lbs., have a chest dimension of 52 inches or greater, or a 40 inch waistline) may experience difficulty on the following rides:

**Silver Dollar City:** Electro Spin, Elephant March, The GIANT Swing, The Grand Exposition Coaster, High-Low Silos, Magnificent Wave Carousel, Regatta, PowderKeg®, Thunderation and WildFire.™

**Celebration City:** Accelerator, Fireball, Freefall, Scrambler and Ozark WildCat.

## CASTS OR RESTRICTIVE DEVICES

Guests wearing casts or other restrictive devices may not be able to ride if they prohibit proper securing of the restraint device(s) on the ride.

## ARTIFICIAL LIMBS / AMPUTEES

All guests must possess sufficient body length to be restrained by the restraint device(s), and sufficient body strength to brace themselves and maintain a seated position throughout the ride. (Specific requirements by ride are listed under the Ride Descriptions section.) Please ensure all artificial limbs are secure and will not become detached during the ride experience.

## ACCESS FOR THE DISABLED

Access entrances are available at most rides. Ride operators will inform you how to board each ride. **Guests must leave their wheelchairs to board certain rides. Our ride personnel does not have the specialized training required to physically load or unload guests who need assistance.** Please plan your visit with someone who can physically assist you when necessary.

## COMPANION INFORMATION

Companions must be used when a rider needs assistance due to a disability or other special need or when the need would put the rider or others at risk. Only the companion necessary to assist during the ride experience and immediate family (a total of 6 guests including the rider needing assistance) should enter using the access entrance. All others in the party should use the main ride entrance. ***Companions are strongly encouraged to ride prior, in order to better make a decision on the appropriateness of the ride for the guest requiring assistance.***

## CONSIDER THE FOLLOWING

Rides may close at times for maintenance or periods of inclement weather. **In the event a ride needs to be evacuated (which could result from a mechanical problem, weather conditions or power interruption), a guest may need to maneuver across catwalks, from the highest point of a ride, and up or down steep grades or steps.** Please understand that prior to riding, you and/or an Attractions Team Member should determine if companion assistance would be required in the event of an evacuation.

# Description of Ride Symbols

## ACCESS SYMBOLS



Identifies access entrances throughout the park. Also used in Ride Descriptions section to indicate that guests can remain in their wheelchair throughout the ride or attraction.



Indicates that guests who use wheelchairs or ECVs must transfer from their device to the ride vehicle to ride.



Indicates that guests must transfer from their ECV to a wheelchair in order to participate in the attraction.



Indicates that guests must meet minimum height requirements to ride.



Indicates that guests must be able to enter/exit the ride safely and have complete upper body control in order to participate.



Must ride with a companion. A companion is defined as a responsible person 12 years or older, who is at least 55 inches tall and meets all other ride requirements.



Indicates that guests cannot be taller than the maximum height posted in order to participate.

## PARTICIPATION SYMBOLS



Not recommended for guests with neck trouble.



Not recommended for guests who have had recent surgery or illness.



Not recommended for pregnant women.



Not recommended for guests with back trouble.



Not recommended for guests with heart trouble or high blood pressure.

## RIDE RATING SYMBOLS



Mild Thrill Attraction: Low speeds with expected movements and anticipated thrills.



Moderate Thrill Attraction: Moderate speeds with unexpected movements and unusual and stressful physical forces. This ride may contain unanticipated thrills.



High Thrill Attraction: High speeds with extremely unusual and stressful physical forces. This ride contains unexpected thrills appropriate only for healthy and physically able riders.